Lazada University DRIVE VISIBILITY & SALES WITH SPONSORED DISCOVERY

04/05/22

COURSE OVERVIEW

INTRODUCTION

In this module, you will learn what Sponsored Discovery is and how to drive traffic and sales to your store with this solution

WHAT YOU'LL LEARN

- 1. Understand what is Sponsored Discovery and its key benefits.
- 2. Learn how to create Sponsored Discovery campaign.
- 3. Learn how to use advanced campaign settings.



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HOW TO REACH THE RIGHT SHOPPERS AT THE RIGHT TIME?

OPEN

BUY

• 5



DRIVE TRAFFIC AND SALES WITH LAZADA'S IN-APP AND ON-SITE PLACEMENTS PERSONALIZED BY OUR ALGORITHM TO SHOPPERS WHO MATTER



Examples of where your promotions might show up with Lazada app

Lazada leverages on our algorithm to match your promoted products to the most relevant audiences based on their historical search & browsing behavior—this ensures that they are more likely to click & convert on your products.

Benefits:

Platform Wide Visibility



Gain visibility among Lazada's shoppers who are browsing Lazada's app or site

Integrated Campaign Delivery

Optimize across search and recommendations placements in a single campaign to achieve your goals easily

Smart Campaign Management

Optimize with real-time trends and results with automation across product selection, bidding, keywords selection, and creatives

Payment methods Top-up via store's earnings, credit/debit cards, etc.



Pay For Results

Optimise towards your business objectives, and pay only when products' listings are clicked (Pay per Click pricing model)

High Intent Audience Targeting



Target high intent audiences via search keywords & audience targeting features

Data Transparency



Detailed performance report with metrics that matter across promoted products and placements



DON'T MISS YOUR OPPORTUNITIES TO SHOW UP ON THE FIRST SEARCH SLOT

FIRST SEARCH SLOT



First Search Results. First in Visibility and Performance.

Place your products in the most visible placement among the entire search results of the Lazada app and website to shoppers who matters most.

First in Visibility

search results page.

This premium placement leads the way in showing up to shoppers who matter, driving up to **2x more traffic*** compared to other slots on the

First in Performance

The match between your promoted products and shoppers is first in terms of performance. Sellers like you saw **6x growth in sales**^{*} and an **average ROI of 9**^{*}.

Pay for results only

You will only pay when shoppers click on your promoted products.

How to increase your chances of showing up on the First Search Slot?

- Set up campaigns with automated campaign type or increase your bids based on our suggestions via performance predictor or suggestions module³
- 2. Increase your campaigns' daily budgets
- 3. Enable auto top-up or top-up sufficient amounts

Part of Sponsored Search Placement of Sponsored Discovery

START NOW

*Traffic and sales uplift data are derived from Lazada's internal data that compares the metrics of first search slot vs other Sponsored Search slots accessible via Sponsored Discovery on 2nd April 2022. ^Performance predictor or suggestions module will show up if there are sufficient data to predict the performance.



OVERVIEW OF CAMPAIGN SETTINGS

	Traffic C	bjective	Sales C	Dbjective
Туре	Automated	Standard	Automated	Standard
When to use?	When you want to maximize clicks for a given budget	When you want to control over your bids	When you want to get the most sales within a specific budget	When sales are the main objective , but you also want control over your bids.
How it works	Bids will be automatically modified by our algorithm to improve the chance of clicks based on your budget	Set the Cost per Click (CPC) on the product/keyword level and control how much you pay per click	Modifies bids automatically to improve chance of sales, based on set daily budget	Bids will be automatically modified by our algorithm to improve the chance of sales within your product/keyword bid cap threshold
Metrics to evaluate	Cost per click (CPC) This campaign helps you obtain the lowest CPC to maximize your clicks within a specified budget	Cost per click (CPC) This campaign helps you to control your CPC at the product/keyword level	Cost per unit sold This campaign helps you obtain the lowest cost per unit sold to maximise conversions within your specified budget	Cost per unit sold This campaign helps you obtain the lowest cost per unit sold while allowing you to control your CPC at product/keyword level



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SPONSORED DISCOVERY CAMPAIGN JOURNEY





HOW TO ACCESS SPONSORED DISCOVERY

Des durates a s	Overview Sponsored Discovery Sponsored Affiliate Sponsored Displate Sponsored Solutions > Overview Image: Comparison of the sponsored Displate Sponsored Displate Overview Image: Comparison of the sponsored Displate Image: Comparison of the sponsored Displate Sponsored Displate Image: Comparison of the sponsored Displate Image: Comparison of the sponsored Displate Sponsored Displate Image: Comparison of the sponsored Displate Image: Comparison of the sponsored Displate Sponsored Displate Image: Comparison of the sponsored Displate Image: Comparison of the sponsored Displate Sponsored Displate		ings
Products × Orders × Marketing Center ^ Marketing Center	Overview Lazada Sponsored Solutions has a Find out more about what is changing.	fresh new look!	
Orders Varketing Center Marketing Center	Lazada Sponsored Solutions has a Find out more about what is changing.	fresh new look!	
Marketing Center ^	Find out more about what is changing.	fresh new look!	
Marketing Center	Find out more about what is changing.		
Campaign		• •	
promotions	Sponsored Solutions		
raffic Tools	Sponsored Discovery New	Sponsored Affiliate New	SURVEY
ponsored Solutions	Sponsored Search and Sponsored Products are merging into Sponsored	Drive sales for your store with Lazada's affiliate partners and in-app	
ata Insight ^	Discovery. Reach more shoppers and promote your products easily across Lazada Search Result Page and Recommendations section on Product Details	placements at a guaranteed ROI.	Thank you for taking a moment to share with us about your experience with Sponsored Solutions
usiness Advisor	Page.	Management	Oliver Manua
ccount Health	New Campaign Management		Start Now
		SPONSORED SOLUTIONS	Í
		TERMS AND CONDITIONS Part A: Introduction	
	A. These terms and conditions represent a binding agreement LAZADA ENGGEDIDE STL 17D, with universided without	rt between yourselves (" Seller") and us at 8 Direction Way, #43-01 AXA Tower Singapore, 003811, Singapore (" Lazoda ").	
	By signifying your assent to this Agreement through Laz full capacity and autivolity to bind Saller to this Agreement, and	ade's Selfer Centre ("ASC"), or by using the services anotemplated under this Agreement, you represent that you have I selfer thus agrees to be bound by this Agreement.	e
- X	C. Lazada may, through ASC or any other means, notify Sell with 7 days of any notification of a change to this Agreement Seller's a agreement, the net planages.	ter of any changes to this Agreement or any Policies, which shall take offect immediately upon the notification. Selfer may nt or Policies, terminate this Agreement by written notice to Lazada. Continued use of the ASC or the Services constitutes	č.
		No terms of each Service in the Schedule, which are incorporated by reference to this Agreement. If there is any conflict and	
		Part B Services	
		services on the Platform for the improvement of Customer traffic to Seller's store ("Shap") or product display pages of	ê
	 The Bendoes will be offered by Lazada to Seller, at c. Lazada has no obligation to provide any Services 	nd requested by Seller, through ASC. unless Lausade gives Seller written confirmation that the request for Services Is accepted.	
	d. Lazada may at any time and without penalty, can	tel or amend any confirmed Services.	
	have read and agree to the Laza	da Sponsored Solutions Terms and Conditions. Please	
		ount owner to accept the T&C FAQ	

To access Sponsored Discovery from Seller Center

- . Navigate to **Sponsored Solutions**
- Click on Sponsored Discovery on the top navigation bar. Alternatively, you may click on New Campaign or Management to create or manage your Sponsored Discovery campaigns
- 3. Tick the checkbox to accept the **Terms and Conditions**
- 4. Click **Accept** button



CREATE A NEW CAMPAIGN

Lazada Seller Center	Overview Sponsored Discovery Sponsored Affiliate Sponsored Display New Product Launcher Traffic Campaign Reports & Insights Tools and Settings
Seller Ceriter	Sponsored Solutions 🕨 Overview
Products V	Overview
 Orders Marketing Center Marketing Center 	Lazada Sponsored Solutions has a fresh new look! Find out more about what is changing. Learn more
Campaign Promotions	Sponsored Solutions
Traffic Tools	Sponsored Discovery New Sponsored Affiliate New
Sponsored Solutions	Sponsored Search and Sponsored Products are merging into Sponsored Discovery. Reach more shoppers and promote your products easily across
💷 Data Insight 🔷 🔨	Lazda Search Result Page and Recommendations section on Product Details Prove
Business Advisor	Management
Account Health	New Campaign Anagement

To create a new campaign

1. Click on New Campaign



NEW TO SPONSORED DISCOVERY?

		Traffic Obje	ective	Sales Obje	ective	
	Туре	Automated	Standard	Automated	Standard	
	When to use?	When you want to maximize We recommend you to u		When you want to get the most sales within a specific budget	When sales are the main objective, but you also want control over your bids.	
	How it works	Objective & Automated Type to maximise ye Follow the steps in the slides to set up your o	e following	Modifies bids automatically to improve chance of sales, based on set daily budget	Bids will be automatically modified by our algorithm to improve the chance of sales within your product/keyword bid cap threshold	
à	Metrics to evaluate	Cost per click (CPC) This campaign helps you obtain the lowest CPC to maximize your clicks within a specified budget	Cost per CIICk (CPC) This campaign helps you to control your CPC at the product/keyword level	Cost per unit sold This campaign helps you obtain the lowest cost per unit sold to maximise conversions within your specified budget	Cost per unit sold This campaign helps you obtain the lowest cost per unit sold while allowing you to control your CPC at product/keyword level	



General settings		
Campaign Name 🕕		
Campaign_2021_01_20_21:04	25/100	
Campaign Objective ①	2	
◯ Traffic	• Sales	
Increase the number of clicks to your product details page.	Increase your store's sales.	
Placements ① Promoted Products may appear on Lazada Search Result P Page By default your promoted products may be shown o	5	
Promoted Products may appear on Lazada Search Result P Page. By default, your promoted products may be shown o	5	
0	5	
Promoted Products may appear on Lazada Search Result P Page. By default, your promoted products may be shown o Edit Placements Z	5	
 Promoted Products may appear on Lazada Search Result P Page. By default, your promoted products may be shown o Edit Placements Campaign Type Automated Maximize Sales automatically sets bids to help you 	On ALL placements. (?) Learn more Standard Enhanced cost-per-click (ECPC) helps you get more	
Promoted Products may appear on Lazada Search Result P Page. By default, your promoted products may be shown o Edit Placements Z Campaign Type ①	On ALL placements. (?) Learn more	

- Enter your preferred Campaign Name
- 2. Under **Campaign Objective**, select **Sales** to maximise your sales
- Keep the default option select all placements as this allows your promotions to show up in front of interested shoppers, wherever they might be



Note: Due to differences in the bidding logic, you would not be able to adjust your placements from Sponsored Search to Sponsored Product or All placements.

4. Under **Campaign Type**, choose **Automated** to optimize bids automatically



Tip: If you are a new seller with no historical sales, you can select traffic objective to drive more clicks & switch to sales objective later.



Daily Budget ①		6 Aver	age 2.5X traffic and 6X sales uplift	-
SGD 100		Тар	into First Search Slot by increasing your budget	and and
() Minimum budget starts at SGD 5 a	nd the maximum budget allowe	d is SGD 10,000.		
Hide Maximum Bid Price 🔺 Maximum Bid Limit				
O Cost-effective Bidding: Let Lazada	automatically set cost-effective	bid prices for you]
• SGD 0.55	per click Surpass 75	% of competitors by	bidding higher than SGD 0.5	
Start Date				
17/03/2022				
Set End Date (Optional) 👻				
			9	

- 5. Input your **daily budget**—setting a budget indicates the maximum amount you're willing to pay each day
- 6. Increase your daily budgets to increase your chances of showing up on the First Search Slot
- 7. Select **Cost-effective Bidding** to allow us to bid automatically based on our robust data for you. If you need to set a max bid, we encourage you to set an amount that is higher than the suggestions to stay competitive
- 8. Review your **campaign duration** settings to determine how long you want your campaign to run. To capture traffic and sales as they come, keep the default setting of no end date

9. Click **Next** to continue



Tip: To ensure sufficient budget levels, put a budget amount that will allow you to receive at least 100 clicks a day.

Product Selection Choose how you would like to add products into this campaign: 10 Automated Standard 10. Under Product Selection, choose Not sure which products to select? Select I want to select products manually from my Automated product for us to this option to let Lazada automatically pick store. (?) Learn more optimize towards the best products from your store. Your promoted performing for your campaign products may change daily as we optimize towards the best performing products for 11. Click **Next** to continue you. (?) Learn more 11 Show Option Z Back Cancel Next Tip: Automated product selection is Eye) only available for one campaign. Lazada University

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12. Toggle the **Enable automated creatives improvements** to allow us to optimize the best performing creatives from your existing product images

13. Click **Next** to continue



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14. Check your **Campaign Settings** and once confirmed, click **Submit**



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ADD YOUR QUALITY PRODUCTS AND CHECK THE POTENTIAL RESULTS VIA THE PRODUCT MANAGEMENT PAGE

1	3 Lazada Seller Center	Filter Product:	Out Of Stock Virtual Bundle	Promotion Opportunities				
1	Products • ^	Product Name	✓ Please Input	Q Select C	ategory Please Select		✓ Sort	By Please Select
1	Manage Products	Produc	ct Info		Price	Stock		Product Score
. * *	Add Products				11100	otoott	2	
T	Bulk Add/Edit Products		Toy duck		SS 1,000 🗷	1200 🖉		• To Be Improved ①
	Opportunity Center		Seller SKU: 123-456-789					Set Est. 107 clicks >

Boost Traffic & Sales	×
Toy duck	
Recommended 🔗 Get Est. 107 clicks ①	
Sponsored Discovery Drive traffic & sales with Lazada's Search &	

- 1. Navigate to the **Product Management** page within the **Seller Center** website
- 2. Check out the estimated clicks that you could get by adding the selected products
- Click on the Promote button within the pop-up to proceed to set up Sponsored Discovery with the automated campaign type and automated product selection including the selected product



Note: If you have an existing automated campaign with automated product selection, your quality products in terms of its ability to drive your business results will be added automatically.



ADD YOUR QUALITY PRODUCTS AND CHECK THE POTENTIAL RESULTS VIA THE PRODUCT MANAGEMENT PAGE

<i>.</i>	Toy duck Seller SKU: 123-456-789	o. The algorithm updates the product selection for optimized performance even		
	Product A ID: 123456789	Product C ID: 123456789	Product D ID: 123456789	
	Product B ID: 123456789	Product E ID: 123456789		
16/03/2022 - No Placement All Placements C	heck	e. You may adjust them if you would like. Tips: Keep your campaign setting	s constant for 7 days before making any change(s) so that the algorithm can optir	nize
Your bids will b				
Your bids will b	(> 3			Cano

- 4. Check out the other products that the **Lazada Algo** recommends to drive your traffic and sales to your store. These items are recommended based on their conversion rates and other factors to maximize your return on investment (ROI).
- 5. Edit the **daily budget** based on your business' objectives—we have suggested the daily budgets to allow your campaigns to drive optimal results
- 6. Select your desired **campaign duration**—we recommend **no end date** to capture traffic and sales as they come, keep the default setting of no end date
- Click on Submit to start your Sponsored Discovery's campaigns
- You will be prompted with the Terms & Conditions before you click on Submit if you have not done so



ADD YOUR QUALITY PRODUCTS AND CHECK THE POTENTIAL RESULTS VIA THE PRODUCT MANAGEMENT PAGE

9	Auto Top-Up Manual To	yp-Up			-
		10th Birthday Top Up Rel bonus from 07/03/2022 - 27/03,			
		8 75	125	200	ur ampaigns.
	Top up SGD 75+ and receive	SGD 8			
	1. Top-Up Amount				
Next steps for your Sponsored Discovery ca	Suggestion() SGD 20	sgd 20	sgd 50	sgd 100	
Next steps for your Sponsored Discovery campaign Ne	are 500	SGD Enter any amount			
Stand by our best practices ong		id .			m s showing up in searches and recommendations tabs! Your next step is to ke he most traffic and sales from your budget.
Learn more about reviewing your campaign's performance Spor	Store Earnings	O Other payn			ie nost trainc and sales nom your budget.
	Available Store Earni SGD 0	ings () VISA 🧲			
	You don't have sufficient store ea select other payment methods.	smings, please			
			Total:	GD 20 Тор Up	

- After you've successfully created your campaign, you can top up in the pop-up and enjoy some additional **Sponsored Discovery** credits (if there are ongoing top-up challenges)
- If you have sufficient balance in your Sponsored Solutions' account balance, you can check out some information on best practices, optimization, and inspirations from another seller



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ADVANCED SETTINGS: CAMPAIGN OBJECTIVE

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns

CAMPAIGN OBJECTIVE						
					your business goals will help you to achieve	
General settings			T		and the number of	dieke +/
Campaign Name ①					ease the number of o elps to increase your s	
Campaign_2021_01_11_13:28	25/100		sales			
Campaign Objective ①				an create campaigns tives if you have sep	with different campaig	n
• Traffic	🔘 Sale	es	Object	uves il you nave sep	arate buugets.	
Increase the number of clicks to your p	roduct details Increase	your store's sales.	T	ïp: You can also lever	age on different objective	es to
page.			to	ailor to different period	ds – i.e. Traffic objective f	or
				01	isitors are adding to cart) rt check out behavior).	& sales

ADVANCED SETTINGS: PLACEMENT TYPE

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns



Sponsored Products: Reach customers when they are browsing similar product pages.

H		A	
	Ĩ		
	_		

Tip: By default, All placements is selected to optimise your budget & bids across different placements. However, you can also select specific placements if you would like to customize your budgets & bids on those placements.



Campaign Name ①
Placements ①
Promoted Products may appear on Lazada Search Result Page and/or Recommendations section on Product Det
Page. By default, your promoted products may be shown on ALL placements.⑦ Learn more
Hide Placements
Hide Placements
All ③ Sponsored Search ④ Sponsored Products ①
Placements ①
Promoted Products may appear on Lazada Search Result Page and/or Recommendations section on Product Details
Page. By default, your promoted products may be shown on ALL placements.⑦ Learn more
Edit Placements

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ADVANCED SETTINGS: CAMPAIGN TYPE

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns



Choose between automated/standard campaign types to simplify your campaign management & optimize automatically OR retain more control over

vour bids

VS



Adjust to keyword trends automatically

Automated Campaigns helps you maximize clicks and sales for your given budget & helps you optimize your bids towards the best performing products, keywords automatically



Retain more control

With Standard Campaigns, you have more control over which products / keywords you bid on, and also have flexibility to adjust bid prices Tip: You can pair your Standard campaigns with Automated campaigns to achieve the best results



ADVANCED SETTINGS: PRODUCT SELECTION

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns

			PRODUCT SELECTION				
roduct Selection	s campaign:	Sol	act batween Auto	mated or Standay	d to decide which		
 Automated Not sure which products to select? Select this option to let Lazada automatically pick 	Manual I want to select products manu store. ③ Learn more		Select between Automated or Standard to decide which products to promote in your campaign.				
products from your store. Your promoted products may change daily as we optimize towards the best performing products for you. (2) Learn more		200) products to prom	ada's algorithm help ote at any one time e. This selection is			
de Option Z Product Blacklist-(Optional) The selected products will not be promoted in your ca 0 product(s) selected. You may select 200 more		per	• • • • • • • • • • • • • • • • • • •	will get rotated into			
+ Select Product			Tin: Should there h	e products that you d	o not wish to promote, you		
		x()			ude them from your campa		



ADVANCED SETTINGS: PRODUCT SELECTION

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns





ADVANCED SETTINGS: PRODUCT SELECTION

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns



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ADVANCED SETTINGS: KEYWORD SELECTION

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns



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ADVANCED SETTINGS: RECOMMENDED KEYWORD

If you like to have some ideas on selecting keywords, you can view our recommended keywords based on the products you are selling





ADVANCED SETTINGS: INCREASING BIDS FOR THE FIRST SEARCH SLOT

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns





ADVANCED SETTINGS: AUDIENCE BIDDING

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns





TOP UP YOUR CREDITS

After creating your campaign, you will be led to the Performance overview page

nsored Solutions Sponsored Discove	ery					
oonsored Discovery			03/09/2021 👻			
	Lazada Sponsored Solutions has a Find out more about what is changing. Learn more	fresh new look!	•			
▲ Issues 2 Out of budg	et campaigns 义			F		
Performance Overview () Reporting is not real-time and only a	accurate up to 03/09/2021 06:16:07. In	most cases your campaign statistics are delayed by a	a day.	Details >	Account Balance	Details >
					Top up credit 🕕	Θ
Spend ()	Impressions (j)	Clicks (j)	CTR (j)		PHP 22,418.33	
PHP 1,128.76	10,727	253	2.36%		Тор Up	LIMITED BONUS
Store Units Sold ()	Store Revenue (i)	CPC ()	Store ROI ()			
	PHP 2,147.2	4.46			Voucher ①	$\Theta \Theta$
4	1111 2,147.2	4140	1.9			
4 - Spend - Impressions 120 120 120 120 100 100 1.00	5:00	900 13.00		03/09/2021 1200 800 Tre 600 SS 400 SS 100	рнр 0	

Important:

- Top up your account and ensure that your **account balance has sufficient credit** for your campaigns to start running
 - Learn how to do so with the step-by-step guide on **How To Top Up Your Credit on Sponsored Discovery**



SUMMARY

- Sponsored Discovery is a solution build for you to promote SKUs on Lazada's search results page or when shoppers are browsing on similar product pages.
- You will be charged based on Pay Per Click (PPC) model so you pay only when shoppers click on your Promoted Product.
- If you are new to Sponsored Discovery, select the Automates Sales Objective Campaign to maximise your ROI. Once you are familiar with Sponsored Discovery, you can use the advanced settings for campaigns.
- To ensure your campaign is running without interruptions, top up your account. Top-up can be done from your available store earnings.





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