# Lazada University DRIVE VISIBILITY & SALES WITH SPONSORED DISCOVERY

04/05/22

# **COURSE OVERVIEW**

### INTRODUCTION

In this module, you will learn what Sponsored Discovery is and how to drive traffic and sales to your store with this solution

### WHAT YOU'LL LEARN

- 1. Understand what is Sponsored Discovery and its key benefits.
- 2. Learn how to create Sponsored Discovery campaign.
- 3. Learn how to use advanced campaign settings.



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### HOW TO REACH THE RIGHT SHOPPERS AT THE RIGHT TIME?

OPEN

BUY

• 5



#### DRIVE TRAFFIC AND SALES WITH LAZADA'S IN-APP AND ON-SITE PLACEMENTS PERSONALIZED BY OUR ALGORITHM TO SHOPPERS WHO MATTER



Examples of where your promotions might show up with Lazada app

Lazada leverages on our algorithm to match your promoted products to the most relevant audiences based on their historical search & browsing behavior—this ensures that they are more likely to click & convert on your products.

#### **Benefits:**

#### **Platform Wide Visibility**



Gain visibility among Lazada's shoppers who are browsing Lazada's app or site

#### **Integrated Campaign Delivery**

Optimize across search and recommendations placements in a single campaign to achieve your goals easily

#### **Smart Campaign Management**

Optimize with real-time trends and results with automation across product selection, bidding, keywords selection, and creatives

Payment methods Top-up via store's earnings, credit/debit cards, etc.

# 

#### **Pay For Results**

Optimise towards your business objectives, and pay only when products' listings are clicked (Pay per Click pricing model)

#### **High Intent Audience Targeting**



Target high intent audiences via search keywords & audience targeting features

#### **Data Transparency**



Detailed performance report with metrics that matter across promoted products and placements



#### DON'T MISS YOUR OPPORTUNITIES TO SHOW UP ON THE FIRST SEARCH SLOT

#### FIRST SEARCH SLOT



#### First Search Results. First in Visibility and Performance.

Place your products in the most visible placement among the entire search results of the Lazada app and website to shoppers who matters most.

#### **First in Visibility**

This premium placement leads the way in showing up to shoppers who matter, driving up to **2x more traffic**\*

#### compared to other slots on the search results page.

#### **First in Performance**

The match between your promoted products and shoppers is first in terms of performance. Sellers like you saw **6x growth in sales**<sup>\*</sup> and an **average ROI of 9**<sup>\*</sup>.

#### Pay for results only

You will only pay when shoppers click on your promoted products.

#### How to increase your chances of showing up on the First Search Slot?

- Set up campaigns with automated campaign type or increase your bids based on our suggestions via performance predictor or suggestions module<sup>3</sup>
- 2. Increase your campaigns' daily budgets
- 3. Enable auto top-up or top-up sufficient amounts

#### Part of Sponsored Search Placement of Sponsored Discovery



\*Traffic and sales uplift data are derived from Lazada's internal data that compares the metrics of first search slot vs other Sponsored Search slots accessible via Sponsored Discovery on 2nd April 2022. ^Performance predictor or suggestions module will show up if there are sufficient data to predict the performance.



### **OVERVIEW OF CAMPAIGN SETTINGS**

	Traffic C	Dbjective	Sales Objective			
Туре	Automated	Standard	Automated	Standard		
When to use?	When you want to maximize clicks for a given budget	When you want to <b>control</b> over your bids	When you want to get the <b>most sales within a specific budget</b>	When <b>sales are the main</b> <b>objective</b> , but you also want <b>control over your</b> <b>bids</b> .		
How it works	Bids will be automatically modified by our algorithm to improve the chance of clicks based on your budget	Set the Cost per Click (CPC) on the product/keyword level and control how much you pay per click	Modifies bids automatically to improve chance of sales, based on set daily budget	Bids will be automatically modified by our algorithm to improve the chance of sales within your product/keyword bid cap threshold		
Metrics to evaluate	<b>Cost per click (CPC)</b> This campaign helps you obtain the lowest CPC to maximize your clicks within a specified budget	<b>Cost per click (CPC)</b> This campaign helps you to control your CPC at the product/keyword level	<b>Cost per unit sold</b> This campaign helps you obtain the lowest cost per unit sold to maximise conversions within your specified budget	<b>Cost per unit sold</b> This campaign helps you obtain the lowest cost per unit sold while allowing you to control your CPC at product/keyword level		



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### **SPONSORED DISCOVERY CAMPAIGN JOURNEY**





### **HOW TO ACCESS SPONSORED DISCOVERY**

Seller Center roducts · · · · · · · · · · · · · · · · · · ·	Overview         Sponsored Discovery         Sponsored Affiliate         Sponsored Displa           Sponsored Solutions > Overview         Overview         Itazada Sponsored Solutions has a Find out more about what is changing.	y New Product Launcher Traffic Campaign Reports & Insights Tools and Se fresh new look!	ings
Products V Arders V Aarketing Center A Aarketing Center Campaign	Sponsored Solutions   Overview  Lazada Sponsored Solutions has a Find out more about what is changing. Learn more	fresh new look!	
Products V Jrders V Aarketing Center A Aarketing Center Campaign	Overview Lazada Sponsored Solutions has a Find out more about what is changing. Learn more	fresh new look!	
Orders ✓ Marketing Center ^ Marketing Center Sampaign	Lazada Sponsored Solutions has a Find out more about what is changing.	fresh new look!	
Marketing Center ^ Marketing Center Campaign	Find out more about what is changing.		
Marketing Center Sampaign	Learn more		
Campaign		• •	
promotions	Sponsored Solutions		
raffic Tools	Sponsored Discovery New	Sponsored Affiliate New	SURVEY
ponsored Solutions	Sponsored Search and Sponsored Products are merging into Sponsored	Drive sales for your store with Lazada's affiliate partners and in-app	
ata Insight ^	Discovery. Reach more shoppers and promote your products easily across Lazada Search Result Page and Recommendations section on Product Details	placements at a guaranteed ROI.	about your experience with Sponsored Solutions
usiness Advisor	Page.	Management	Oliver Manua
ccount Health	New Campaign Management		Start Now
		SPONSORED SOLUTIONS	Í
		4	
		TERMS AND CONDITIONS Part A: Infroduction	
	A. These terms and conditions represent a binding agreement LAZADA ENGGEDIDE STL 17D, with universided without	It between yourselves ( "Seller" ) and as at 8 Dimetric Way #31-01 ATA Topics Conserver (008111 Conserver) "Tarteds" ).	
	By signifying your assent to this Agreement through Law full appendix and suffering to bind solar to this Agreement and	edia's states centre ( 'ASC' ) or by using the services contemplated under this Agreement, you represent that you have Caller thus Agrees to be bound by the Agreement.	e
- X	C. Lazada may, through ASC or any other means, notify Sell with 7 days of any notification of a change to this Agreement Seller's a agreement, the net planages.	ler of any changes to this Agreement or any Policies, which shall take effect immediately upon the notification. Selfer may nt or Policies, terminate this Agreement by written notice to Lazada. Continued use of the ASC or the Services constitute	č.
	D. This Agreement is subject to the Policies and the specifietureen this Togreement and the Policies, the Policies shall prevent and the Policies.	to terms of each Service in the Schedule, which are incorporated by reference to this Agreement. If there is any conflicted	<u>k</u>
		Part B Services	
	<ol> <li>Spearanted Solutions         <ul> <li>Seller may request for Loads to provide certain Seller 4 products ( PCPP ) on the Fultherm ( "Service</li> </ul> </li> </ol>	services on the Platform for the improvement of Customer traffic to Seller's store ( "Shap") or product display pages of	ê
	<ul> <li>The Bendoes will be offered by Lazada to Seller, at c. Lazada has no obligation to provide any Services</li> </ul>	nd requested by Seller, through ASC, unless Lausade gives Seller written confirmation that the request for Services Is accepted.	
	d. Lazada may at any time and without penalty, can	tel or amend any confirmed Services.	
	bave read and arree to the Laza	da Sponsored Solutions Terms and Conditions Please	

#### To access Sponsored Discovery from Seller Center

- . Navigate to **Sponsored Solutions**
- Click on Sponsored Discovery on the top navigation bar. Alternatively, you may click on New Campaign or Management to create or manage your Sponsored Discovery campaigns
- 3. Tick the checkbox to accept the **Terms and Conditions**
- 4. Click **Accept** button



### **CREATE A NEW CAMPAIGN**

Lazada	Overview Sponsored Discovery Sponsored Affiliate Sponsored Display New Product Launcher Traffic Campaign Reports & Insights Tools and Settings
Seller Center	Sponsored Solutions + Overview
Products V	Overview
<ul> <li>Orders</li> <li>Marketing Center</li> <li>Marketing Center</li> </ul>	Lazada Sponsored Solutions has a fresh new look! Find out more about what is changing. Learn more
Campaign Promotions	Sponsored Solutions
Traffic Tools	Sponsored Discovery New Sponsored Affiliate New
Sponsored Solutions	Sponsored Search and Sponsored Products are merging into Sponsored Discovery. Reach more shoppers and promote your products easily across
💷 Data Insight 💦 🔨	Lazada Search Result Page and Recommendations section on Product Details Page
Business Advisor	Management Start Now
Account Health	New Campaign Management

#### To create a new campaign

1. Click on New Campaign



### **NEW TO SPONSORED DISCOVERY?**

	Traffic Obj	ective	Sales Obje	ective
Туре	Automated	Standard	Automated	Standard
When to use?	When you want to <b>maximize</b> We recommend you to p	When you want to use the Sales	When you want to get the <b>most sales within a specific budget</b>	When sales are the main objective, but you also want control over your bids.
How it works	Type to maximise y Follow the steps in th slides to set up your	e following campaign!	Modifies bids automatically to improve chance of sales, based on set daily budget	Bids will be automatically modified by our algorithm to improve the chance of sales within your product/keyword bid cap threshold
Metrics to evaluate	<b>Cost per CIICK (CPC)</b> This campaign helps you obtain the lowest CPC to maximize your clicks within a specified budget	<b>Cost per click (CPC)</b> This campaign helps you to control your CPC at the product/keyword level	<b>Cost per unit sold</b> This campaign helps you obtain the lowest cost per unit sold to maximise conversions within your specified budget	<b>Cost per unit sold</b> This campaign helps you obtain the lowest cost per unit sold while allowing you to control your CPC at product/keyword level



-	
Campaign Name 🕕	
Campaign_2021_01_20_21:04	25/100
Campaign Objective 🕕	6
C Traffic	• Sales
Increase the number of clicks to your product details	Increase your store's sales.
Placements ① Promoted Products may appear on Lazada Search Result Pa Page. By default, your promoted products may be shown or	age and/or Recommendations section on Product Details
Placements ① Promoted Products may appear on Lazada Search Result Pa Page. By default, your promoted products may be shown or Edit Placements Z	age and/or Recommendations section on Product Details n ALL placements.⑦ Learn more
Placements ① Promoted Products may appear on Lazada Search Result Pa Page. By default, your promoted products may be shown on Edit Placements Z Campaign Type ①	age and/or Recommendations section on Product Details n ALL placements.⑦ Learn more
Placements ① Promoted Products may appear on Lazada Search Result Page. By default, your promoted products may be shown on Edit Placements  Campaign Type ① Automated	age and/or Recommendations section on Product Details n ALL placements.⑦ Learn more
Placements ① Promoted Products may appear on Lazada Search Result Page. By default, your promoted products may be shown on Edit Placements  Campaign Type ① O Automated Maximize Sales automatically sets bids to help you	age and/or Recommendations section on Product Details n ALL placements.⑦ Learn more Standard Enhanced cost-per-click (ECPC) helps you get more
Placements ① Promoted Products may appear on Lazada Search Result Pa Page. By default, your promoted products may be shown or Edit Placements  Campaign Type ①  Automated Maximize Sales automatically sets bids to help you get the most sales within your budget.	age and/or Recommendations section on Product Details n ALL placements. (?) Learn more Standard Enhanced cost-per-click (ECPC) helps you get more sales by automatically adjusting your manual bids for clicks that seem more or less likely to lead to a

- Enter your preferred Campaign Name
- 2. Under **Campaign Objective**, select **Sales** to maximise your sales
- Keep the default option select all placements as this allows your promotions to show up in front of interested shoppers, wherever they might be



Note: Due to differences in the bidding logic, you would not be able to adjust your placements from Sponsored Search to Sponsored Product or All placements.

4. Under **Campaign Type**, choose **Automated** to optimize bids automatically



*Tip: If you are a new seller with no historical sales, you can select traffic objective to drive more clicks & switch to sales objective later.* 



Daily Budget 🕕		6 Average 2.5X	traffic and 6X sales uplift	-
SGD 100		Tap into First Se	earch Slot by increasing your budget	and and
() Minimum budget starts at SGD 5	and the maximum budget allowed	is SGD 10,000.		
Hide Maximum Bid Price 🔺				
Maximum Bid Limit				1
Cost-effective Bidding: Let Lazada	automatically set cost-effective b	id prices for you		
SGD 0.55	per click Surpass 75%	6 of competitors by bidding	) higher than SGD 0.5	J
Start Date				
17/03/2022	(			
Set End Date (Optional) 👻				

- 5. Input your **daily budget**—setting a budget indicates the maximum amount you're willing to pay each day
- 6. Increase your daily budgets to increase your chances of showing up on the First Search Slot
- 7. Select **Cost-effective Bidding** to allow us to bid automatically based on our robust data for you. If you need to set a max bid, we encourage you to set an amount that is higher than the suggestions to stay competitive
- 8. Review your **campaign duration** settings to determine how long you want your campaign to run. To capture traffic and sales as they come, keep the default setting of no end date

9. Click **Next** to continue



*Tip: To ensure sufficient budget levels, put a budget amount that will allow you to receive at least 100 clicks a day.* 

#### Product Selection Choose how you would like to add products into this campaign: 10 Automated Standard 10. Under Product Selection, choose Not sure which products to select? Select I want to select products manually from my Automated product for us to this option to let Lazada automatically pick store. (?) Learn more optimize towards the best products from your store. Your promoted performing for your campaign products may change daily as we optimize towards the best performing products for 11. Click **Next** to continue you. (?) Learn more 11 Show Option Z Back Cancel Next Tip: Automated product selection is Eye) only available for one campaign. Lazada University

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12. Toggle the **Enable automated creatives improvements** to allow us to optimize the best performing creatives from your existing product images

13. Click **Next** to continue





#### 14. Check your **Campaign Settings** and once confirmed, click **Submit**

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# ADD YOUR QUALITY PRODUCTS AND CHECK THE POTENTIAL RESULTS VIA THE PRODUCT MANAGEMENT PAGE

1	3 Lazada Seller Center	Filter Produ	ict: (	Dut Of Stock Virtual Bundle	Promotion Opportunities					
	Products • ^	Product N	ame 🥆	Please Input	Q Select Ca	ategory Please Select		~)(	Sort By	/ Please Select
1	Manage Products		Product	Info		Price	Stoc			Product Score
. <b>-</b> 1	Add Products		roudet			1100	0.000			
T	Bulk Add/Edit Products		9	Toy duck		SS 1,000 🗶	1200	<b>∠</b>		To Be Improved ①
	Opportunity Center	1	<pre>C</pre>	Seller SKU: 123-456-789	9					Set Est. 107 clicks >

Boost Traffic & Sales	×
Toy duck	
Recommended 🖌 Get Est. 107 clicks ①	
Sponsored Discovery Drive traffic & sales with Lazada's Search &	

- 1. Navigate to the **Product Management** page within the **Seller Center** website
- 2. Check out the estimated clicks that you could get by adding the selected products
- Click on the Promote button within the pop-up to proceed to set up Sponsored Discovery with the automated campaign type and automated product selection including the selected product



Note: If you have an existing automated campaign with automated product selection, your quality products in terms of its ability to drive your business results will be added automatically.



# ADD YOUR QUALITY PRODUCTS AND CHECK THE POTENTIAL RESULTS VIA THE PRODUCT MANAGEMENT PAGE

	Toy duck Seller SKU: 123-456-789	-	
	Product A ID: 123456789	Product C ID: 123456789	Product D ID: 123456789
	Product B ID: 123456789	Product E ID: 123456789	
Placement () All Placements ()	heck he optimized automatically to achieve your campaign objectiv	e. You may adjust them if you would like. Tips: Keep your campaign setting	is constant for 7 days before making any change(s) so that the algorithm can optimize
Your bids will b			
Your bids will b	( ) (	< > × ×	Con

- 4. Check out the other products that the **Lazada Algo** recommends to drive your traffic and sales to your store. These items are recommended based on their conversion rates and other factors to maximize your return on investment (ROI).
- 5. Edit the **daily budget** based on your business' objectives—we have suggested the daily budgets to allow your campaigns to drive optimal results
- 6. Select your desired **campaign duration**—we recommend **no end date** to capture traffic and sales as they come, keep the default setting of no end date
- Click on Submit to start your Sponsored Discovery's campaigns
- You will be prompted with the Terms & Conditions before you click on Submit if you have not done so



# ADD YOUR QUALITY PRODUCTS AND CHECK THE POTENTIAL RESULTS VIA THE PRODUCT MANAGEMENT PAGE

	Auto Top-Up Manual To	op-Up			- <b>-</b>
	Top up to unlock SGD 30	10th Birthday Top Up Re bonus from 07/03/2022 - 27/03	pate Up to \$30! View More>		
		<b>8</b> 75	125	200	ur ampaigns.
	Top up SGD 75+ and receive	SGD 8			
	1. Top-Up Amount				
Next steps for your Sponsored Discovery ca	Suggestion() SGD 20	sgd 20	sgd 50	sgd 100	
Next steps for your Sponsored Discovery campaign	sgd 500	SGD Enter any amount			
Stand by our best practices ong	rat 0 2. Select Payment Metho	od .			in s showing up in searches and recommendations tabs! Your next step is to ke
Learn more about reviewing your campaign's performance spo Case Study	Store Earnings	O Other payr	nent methods		ie nost danic and sales nom your budget.
	Available Store Earni SGD 0	ings () VISA 🧲	C 1993		
	You don't have sufficient store ex	amings, please			
	aanaa kunsa payman marnaa.				
			Total:SO	Тор Up	

- After you've successfully created your campaign, you can top up in the pop-up and enjoy some additional **Sponsored Discovery** credits (if there are ongoing top-up challenges)
- If you have sufficient balance in your Sponsored Solutions' account balance, you can check out some information on best practices, optimization, and inspirations from another seller



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### **ADVANCED SETTINGS: CAMPAIGN OBJECTIVE**

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns

CAMPAIGN OBJECTIVE						
			It is ir your c	mportant to consider campaign objective v	your <b>business goals</b> will help you to achieve	and them.
General settings			T		and the number of	dieke +/
Campaign Name ①			your s	store, while <b>Sales</b> h	elps to <b>increase your</b> a	store's
Campaign_2021_01_11_13:28	25/100		sales			
Campaign Objective ①			You c	an create campaigns	with different campaig	n
• Traffic	🔘 Sale	es	Object	uves il you nave sep	arate buugets.	
Increase the number of clicks to your p	roduct details Increase	your store's sales.	T	ïp: You can also lever	age on different objective	es to
page.			to	n ailor to different period	ds – i.e. Traffic objective f	or
				easing period (when v bjective for D-Day (ca	isitors are adding to cart) rt check out behavior).	& sales

### **ADVANCED SETTINGS: PLACEMENT TYPE**

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns



Increa 💿 All

Placements ①

page.

Promoted Products may appear on Lazada Search Result Page and/or Recommendations section on Product Details Page. By default, your promoted products may be shown on ALL placements. (?) Learn more

Edit Placements 🗹

Tip: By default All placements is selected to optimise your



*Tip: By default, All placements is selected to optimise your budget & bids across different placements. However, you can also select specific placements if you would like to customize your budgets & bids on those placements.* 



### **ADVANCED SETTINGS: CAMPAIGN TYPE**

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns



Choose between automated/standard campaign types to simplify your campaign management & optimize automatically OR retain more control over

vour bids

VS



Adjust to keyword trends automatically

Automated Campaigns helps you maximize clicks and sales for your given budget & helps you optimize your bids towards the best performing products, keywords automatically



**Retain more control** 

With Standard Campaigns, you have more control over which products / keywords you bid on, and also have flexibility to adjust bid prices Tip: You can pair your Standard campaigns with Automated campaigns to achieve the best results



### **ADVANCED SETTINGS: PRODUCT SELECTION**

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns

			PRODUCT SELECTION		
roduct Selection	to this campaign:	Cal			
Automated     Not sure which products to select? Select     this option to let Lazada automatically pic	Manual I want to select products manual ck store. () Learn more	ally from my	oducts to promote i	n your campaign.	a to decide which
products from your store. Your promoted products may change daily as we optimiz towards the best performing products for you. () Learn more	re r	For 200	<b>Automated</b> , Laza products to prom	ada's algorithm help ote at any one time	os you to select up to e based on their
de Option Z Product Blacklist-(Optional) The selected products will not be promoted in y	your campaigns.	pre per cur	forming products v rent trends.	will get rotated into	the mix based on
+ Select Product	o more product(s).				
	$\times$		Tip: Should there b use the Product Blo	e products that you de acklist function to excl	o not wish to promote, you ude them from vour campa



### **ADVANCED SETTINGS: PRODUCT SELECTION**

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns





### **ADVANCED SETTINGS: PRODUCT SELECTION**

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns



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### **ADVANCED SETTINGS: KEYWORD SELECTION**

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns



### **ADVANCED SETTINGS: RECOMMENDED KEYWORD**

If you like to have some ideas on selecting keywords, you can view our recommended keywords based on the products you are selling





# ADVANCED SETTINGS: INCREASING BIDS FOR THE FIRST SEARCH SLOT

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns





### **ADVANCED SETTINGS: AUDIENCE BIDDING**

If you like to have more control over your campaign optimization, you can adjust the following settings for your campaigns





### **TOP UP YOUR CREDITS**

#### After creating your campaign, you will be led to the Performance overview page

onsored Solutions    Sponsored Discover	гу						
ponsored Discovery							
	Lazada Sponsored Solutions has a fresh Find out more about what is changing. Learn more	new look!					
Successful Sector Secto	t campaigns 🖒			r			
Performance Overview           Preformance Overview         Details >           Preporting is not real-time and only accurate up to 03/09/2021 06:16:07. In most cases your campaign statistics are delayed by a day.					Account Balance	Details >	
					Top up credit 🕕	Θ	
Spend (j)	Impressions (j)	Clicks (j)	CTR ()		PHP 22,418.33		
PHP 1,128.76	10,727	253	2.36%		Top Up	LIMITED BONUS	
Store Units Sold (j)	Store Revenue (i)	CPC ()	Store ROI (j)				
4	PHP 2,147.2	4.46	1.9		Voucher ①	$\Theta \odot$	
- Spend - Impressions				03/09/2021 1200 1000 J 800 P 600 g	php 0		
20 0 1.00	500 000	13:00	17-00	200			
100	200 200	Hide Trend 🔺	1700	2100			

#### **Important:**

- Top up your account and ensure that your **account balance has sufficient credit** for your campaigns to start running
  - Learn how to do so with the step-by-step guide on **How To Top Up Your Credit on Sponsored Discovery**



## **SUMMARY**

- Sponsored Discovery is a solution build for you to promote SKUs on Lazada's search results page or when shoppers are browsing on similar product pages.
- You will be charged based on Pay Per Click (PPC) model so you pay only when shoppers click on your Promoted Product.
- If you are new to Sponsored Discovery, select the Automates Sales Objective Campaign to maximise your ROI. Once you are familiar with Sponsored Discovery, you can use the advanced settings for campaigns.
- To ensure your campaign is running without interruptions, top up your account. Top-up can be done from your available store earnings.





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